



Regional District of Central Kootenay

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September 25, 2006

To Whom it May Concern:

RE: Tom Watson, Recreation Excellence

The Regional District of Central Kootenay engaged Recreation Excellence to do an Operational and Mechanical review of the Creston and District Community Complex in 2005. The experience was very positive and motivational for the staff and elected officials involved.

The review has revived the interest in the Community Complex being an integral part of the Creston Valley. The review has resulted in improved: business planning, facility life planning, marketing, programming, special event planning, volunteer retention, staffing costs and employee focus on our customers. As a result of the reinvigorated interest in the positive benefits that a Community facility can provide the Regional District has completed a Master Plan and Feasibility Study for additional recreation facilities. The direction and plan for the next 10 years are firmly set.

In conclusion, Tom Watson, Recreation Excellence, met and exceeded the scope of the project and continues to be an invaluable resource. The Creston and District Community Complex is a better facility because of Recreation Excellences involvement.

Yours truly,

Joe Chirico
Manager of Community Services

JC:lk

